

Commitment to maintaining the highest standards of service

InfoNow is recognized as a pioneer in on-demand channel performance optimization solutions and a technology leader for companies that sell through direct and indirect channels.

Organizations worldwide leverage InfoNow's innovative, SAS 70 Type II compliant Channel *Insight*TM solution to effectively and efficiently improve channel visibility. Widely accepted as the industry standard, SAS 70 Type II compliance demonstrates InfoNow's commitment to provide its customers with the highest quality of service.

In addition to providing exceptional service, the SAS 70 Type II audit:

- » Asserts the quality of the processes and controls built into InfoNow's solutions
- » Affirms the strength of InfoNow's operating environment
- » Assures customers that programs and transactions outsourced to InfoNow are managed and reported properly

Processing over 10 million POS and inventory transactions per month, InfoNow understands that the security, privacy and sensitivity of its customer data is the highest priority in delivering industry-standard solutions.

InfoNow is committed to maintaining auditable and documented process to deliver ongoing superior service and support in compliance with the SAS 70 auditing process.

Leverage InfoNow's world-class channel performance optimization solutions today which include pricing compliance manager, channel inventory optimizer, and channel incentives optimizer to gain the real-time visibility and intelligence you need to dramatically improve your channel interactions in order to achieve sustainable competitive advantage.

About InfoNow

InfoNow's on-demand Channel Performance Optimization solutions provide global technology manufacturers with visibility into every channel relationship and interaction in real-time, allowing them to gain the insight necessary to find the best mix of channel actions that grow revenue and reduce cost in order to achieve sustainable competitive advantage. Combining industry best practices with patented technologies, InfoNow's services are SAS Type II compliant to ensure timely, accurate, and complete channel insights to optimize business processes. Our global Fortune 1000 high-technology clients trust us to process over 120 million POS and inventory transactions per year delivering channel visibility, agility, and control.

For more information about our solutions, contact us at [866.868.INOW](tel:866.868.INOW) or visit www.infonow.com.

